

Warranty program

Henry® Pro-Grade® Silicone Roof Coating System

A roof restoration system from Henry®, Pro-Grade® Silicone high performance roof coating system extends the life cycle of your roof, resulting in a cost-effective alternative to a full replacement.

Warranty Options from Henry®

- Choose your desired level of warranty protection to meet your needs: Material Plus or Gold Seal.
- Both options can be available when installation is in compliance with the information below.

Material Plus Warranty

This warranty option provides material and labor coverage at no charge during the applicable warranty term to repair the affected roof area when product manufacturing defects have been determined. Product(s) must be installed by a Material Plus or Gold Seal Authorized Contractor.

Gold Seal Warranty

This warranty option provides material and labor to repair the affected area when product defects or workmanship installation deficiencies have been determined. Product(s) must be installed by a Gold Seal Authorized Contractor.

Warranty installation options

10-year Pro-Grade® Silicone roof coating system									
	Assembly configuration		Granulated cap sheet	Smooth cap sheet/BUR (non-aggregate)	Aged or new SPF	Single ply membrane (TPO/PVC/EPDM/Hypalon®)	Metal*	Warranty cost	
								Material Plus	Gold Seal
Option #1	PC	Pro-Grade® 294	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	No cost	Contact Henry® Sales Rep.
	BC	Pro-Grade® 988 or 986 Gray Base Coat	1.00 gal./sq. 15 mil DFT	0.75 gal./sq. 11 mil DFT	0.75 gal./sq. 11 mil DFT	0.75 gal./sq. 11 mil DFT	0.75 gal./sq. 11 mil DFT		
	TC	Pro-Grade® 988	1.00 gal./sq. 15 mil DFT	0.75 gal./sq. 11 mil DFT	0.75 gal./sq. 11 mil DFT	0.75 gal./sq. 11 mil DFT	0.75 gal./sq. 11 mil DFT		
Option #2	PC	Pro-Grade® 294	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	No cost	Contact Henry® Sales Rep.
	TC	Pro-Grade® 988	2.25 gal./sq. 33 mil DFT	1.50 gal./sq. 22 mil DFT	1.50 gal./sq. 22 mil DFT	1.50 gal./sq. 22 mil DFT	1.50 gal./sq. 22 mil DFT		
15-year Pro-Grade® Silicone roof coating system									
	Assembly configuration		Granulated cap sheet	Smooth cap sheet/BUR (non-aggregate)	Aged or new SPF	Single ply membrane (TPO/PVC/EPDM/Hypalon®)	Metal*	Warranty cost	
								Material Plus	Gold Seal
Option #1	PC	Pro-Grade® 294	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	No cost	Contact Henry® Sales Rep.
	BC	Pro-Grade® 988 or 986 Gray Base Coat	1.50 gal./sq. 22 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT		
	TC	Pro-Grade® 988	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT	1.00 gal./sq. 15 mil DFT		
Option #2	PC	Pro-Grade® 294	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	n/a	No cost	Contact Henry® Sales Rep.
	TC	Pro-Grade® 988	2.75 gal./sq. 41 mil DFT	2.00 gal./sq. 30 mil DFT	2.00 gal./sq. 30 mil DFT	2.00 gal./sq. 30 mil DFT	2.00 gal./sq. 30 mil DFT		

20-year Pro-Grade® Silicone roof coating system

	Assembly configuration	Granulated cap sheet	Smooth cap sheet/BUR (non-aggregate)	Aged or new SPF	Single ply membrane (TPO/PVC/EPDM/Hypalon®)	Metal*	Warranty cost		
							Material Plus	Gold Seal	
Option #1	PC	Pro-Grade® 294	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	No cost	Contact Henry® Sales Rep.	
	BC	Pro-Grade® 988 or 986 Gray Base Coat	1.50 gal./sq. 22 mil DFT	1.50 gal./sq. 22 mil DFT	2.50 gal./sq. 37 mil DFT	1.50 gal./sq. 22 mil DFT			1.50 gal./sq. 22 mil DFT
	TC	Pro-Grade® 988	1.50 gal./sq. 22 mil DFT	1.00 gal./sq. 15 mil DFT	0.75 gal./sq.** 11 mil DFT	1.00 gal./sq. 15 mil DFT			1.00 gal./sq. 15 mil DFT
Option #2	PC	Pro-Grade® 294	1.25 gal./sq. 11 mil DFT	1.00 gal./sq. 9 mil DFT	n/a	n/a	No cost	Contact Henry® Sales Rep.	
	TC	Pro-Grade® 988	3.25 gal./sq. 48 mil DFT	2.50 gal./sq. 37 mil DFT	n/a	2.50 gal./sq. 37 mil DFT			2.50 gal./sq. 37 mil DFT

PC Primer coat

BC Base coat

TC Top coat

NOTES:

* For slopes greater than 3:12, contact Henry® Technical Support or the local Henry® sales representative. Include a stretch factor increase of 15 to 30% when calculating metal roof surface area.

** Top coat layer requires broadcast of 30 lbs./sq. of roofing granules.

DFT = Dry Film Thickness (minimum requirement).

Product coverage rates represent minimum application requirement. Coverage rates are theoretical and do not take into account material loss due to spraying, surface texture, waste, etc.

For previously coated roof membranes, the product coverage rates indicated in the charts above are applicable.

Material Plus Warranty Process

Step 1: Complete Authorized Contractor Application for a Henry® Material Plus Warranty and submit to warranty@henry.com.

Step 2: Complete Henry® Extended Warranty Application by clicking on the following link: <http://us.henry.com/warranty>.

Step 3: Complete the project following the appropriate Pro-Grade® 988 Guide Specification.

Step 4: Warranty typically issued within 10 business days upon completion of warranty application and project.

Gold Seal Warranty Process

Step 1: Complete Authorized Contractor Application for a Henry® Gold Seal Warranty and submit to warranty@henry.com.

Step 2: Complete Henry® Extended Warranty Application by clicking on the following link: <http://us.henry.com/warranty>.

Step 3: Complete the project following the appropriate Pro-Grade® 988 Guide Specification.

Step 4: Final inspection is completed by an authorized Henry® Representative and submitted to warranty@henry.com.

Step 5: Warranty typically issued within 10 business days upon completion of warranty application, project and final inspection.

Call 1-800-486-1278 or email warranty@henry.com for more warranty information.



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